



FREQUENTLY ASKED QUESTIONS

ARE BAGS OR LUGGAGE PERMITTED IN KIA CENTER?

Bags are prohibited inside Kia Center with the exception of parent or medical bags or small clutches no larger than 4.5 x 6 .5 x 1.5 inches.

WHAT IS THE CAMERA POLICY AT KIA CENTER?

Non-flash, still cameras are permitted. Cameras with detachable lenses longer than six inches when extended are prohibited. Selfie sticks, tripods, and GoPros are prohibited.

WHAT IS YOUR TICKET POLICY FOR CHILDREN?

Any patron who is 36 inches or taller must have a ticket for entry. Children shorter than 36 inches are admitted for free but must sit on a patron's lap.

WHERE CAN I FIND PARKING?

The City of Orlando has several parking options surrounding Kia Center that are available on a first-come, first-served basis. Rates vary from \$10-\$30 and may be cash only.

WHEN CAN I ARRIVE FOR THE GAME?

Kia Center doors open 1 hour prior to tip-off. A game typically lasts between two to three hours.

HOW DO I ENTER KIA CENTER WITH MY TICKETS?

The two primary entrances to Kia Center are the GEICO Garage bridge located on the fifth level and the Disney Atrium on Church Street. Show your Magic tickets to scan into the building.

ARE THERE ANY KID-FRIENDLY ACTIVITIES AT KIA CENTER?

Yes! Families can enjoy special activities, games and interactive areas throughout Kia Center and pregame Fan Fest located outside on Church St. at select weekend games.

WHAT FOOD & BEVERAGE OPTIONS DOES KIA CENTER OFFER?

From fine dining to concessions, Kia Center offers a wide range of food and beverage options including cuisine from local Orlando restaurants.

ARE STROLLERS ALLOWED IN KIA CENTER?

No. Strollers are prohibited inside the arena.



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